

Vehicle, Customer, and Service Information

Student/Intern information:

Name _____ Date _____ Class _____

Vehicle used for this activity:

Year _____ Make _____ Model _____

Odometer _____ VIN _____

Learning Objective/Task	CDX Tasksheet Number	2017 MAST NATEF Reference Number; Priority Level
• Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins.	C230	5A2; P-1
• Identify and interpret brake system concerns; determine needed action.	C229	5A1; P-1
• Describe procedure for performing a road test to check brake system operation, including an anti-lock brake system (ABS).	C944	5A3; P-1

Time off _____

Time on _____

Total time _____

Materials Required

- Blank work order
- Vehicle with available service history records
- Depending on the type of concern, special diagnostic tools may be required. See your supervisor/instructor for instructions to identify what tools may be required.

Some Safety Issues to Consider

- If you need to start the vehicle, you should ensure that the parking brake is firmly applied; if necessary, use wheel chocks to prevent the vehicle from moving when the vehicle is started to verify the completion of these tasks.
- Diagnosis of this fault may require test-driving the vehicle on the school grounds. Attempt this task only with full permission from your supervisor/instructor and follow all the guidelines exactly.
- Lifting equipment such as vehicle jacks and stands, vehicle hoists, and engine hoists are important tools that increase productivity and make the job easier. However, they can also cause severe injury or death if used improperly. Make sure you follow the manufacturer's operation procedures. Also make sure you have your supervisor's/instructor's permission to use any particular type of lifting equipment.
- **Caution:** Most types of brake fluid are harmful to painted surfaces. Be sure to prevent brake fluid from coming into contact with a vehicle's paint. Use fender covers to minimize this risk and be sure to wipe up any spilled brake fluid immediately with a wet rag.

- **Caution:** Brake dust may contain asbestos, which has been determined to cause cancer when inhaled or ingested. Treat all brake dust as if it contains asbestos and use OSHA-approved asbestos removal equipment. Do not allow brake dust to become airborne by using anything that would disturb the dust. Also, wear protective gloves during this procedure and dispose of or clean them in an approved manner.
- Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

Performance Standard

0–No exposure: No information or practice provided during the program; complete training required

1–Exposure only: General information provided with no practice time; close supervision needed; additional training required

2–Limited practice: Has practiced job during training program; additional training required to develop skill

3–Moderately skilled: Has performed job independently during training program; limited additional training may be required

4–Skilled: Can perform job independently with no additional training