➤ TASK Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction.



Time off
Time on

Total time\_

CDX Tasksheet Number: C590

Vehicle used for this activity:

1. Use your company's repair order to complete this task.

Fred Smith brings in a 2008 Hyundai Santa Fe AWD, with a 3.3 L engine, automatic transmission, 72,426 miles on the odometer, silver paint, VIN 5NMSH73E28H192794. It needs some work before going on a 3000-mile trip. He would like an estimate of repairs needed and has agreed to let your technician inspect the vehicle while you write up the repair order. He gives you the following information:

- a. Home address: 1234 NE Main Street, Anytown, CA 13579
- b. Cell phone: (111) 222-1234c. Work phone: (111) 333-4567d. Vehicle license number: CDX 111
- 2. The customer listed the following concern/complaints:
  - a. Small oil leak from under the engine
  - b. Small coolant leak from under the engine
  - c. Squealing noise coming from the front brakes
- 3. The technician found the following conditions:
  - a. Both valve covers have leaking gaskets.
  - b. The water pump is leaking from the shaft and the bearing is worn.
  - c. The front brake pads are worn down to the wear indicators, the rotors are a bit under specifications, and the calipers are starting to seep brake fluid past the caliper piston seal and need to be replaced.
- 4. Complete the repair order as if all tasks were completed including parts, their cost, and labor.
- 5. Have your supervisor/instructor verify satisfactory completion of this procedure, any observations found, and any necessary action(s) recommended.

Performance Rating		CDX Tasksheet N	CDX Tasksheet Number: C590		
0	1	2	3	4	
Supervisor/instructor sign	ature			Date	

General Safety **67** 

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