

**► TASK** Diagnose hard shifting and jumping out of gear concerns; determine needed action.

**MAST**  
3C4

Time off \_\_\_\_\_

Time on \_\_\_\_\_

Total time \_\_\_\_\_

**CDX Tasksheet Number: C693**

Vehicle used for this activity:

Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_

Odometer \_\_\_\_\_ VIN \_\_\_\_\_

**1. List the hard shifting or jumping out of gear customer concern:**

**2. Research the concern in the appropriate service information and list the possible causes:**

**3. Following the specified procedure, diagnose the fault. List your tests and observations:**

**4. List the cause of the hard shifting or jumping out of gear concern:**

**5. Determine any necessary action(s) to correct the fault:**

**6. Have your supervisor/instructor verify satisfactory completion of this procedure, any observations found, and any necessary action(s) recommended.**

**Performance Rating**

**CDX Tasksheet Number: C693**

0

1

2

3

4

Supervisor/instructor signature \_\_\_\_\_ Date \_\_\_\_\_